

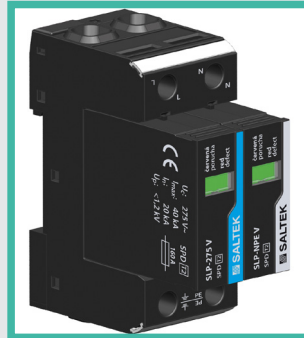
**HOW TO TAKE CARE OF YOUR HOLLARD MY RISK & MORE™ SURGE PROTECTION DEVICE**

From experience these units hardly ever fail due to lightning or surge but mainly due to electrical faults (stolen wiring or transformer faults and incorrect electrical maintenance) so they do not have to be checked that often. Good practice would be to check the units at least once a month and after severe storms.

These surge protection devices are still in good working order. All the indicators are **green**.

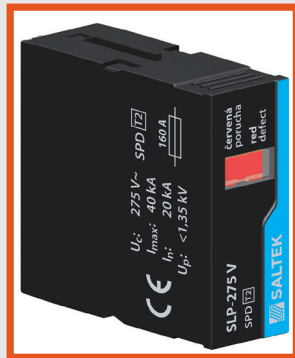


three phase surge arrester

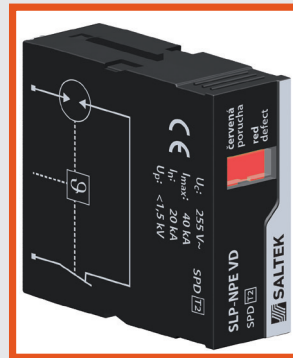


single phase surge arrester

This phase surge arrester module needs to be replaced as the indicator is **red** (Part Number 8595090523680).



This neutral surge arrester module needs to be replaced as the indicator is **red** (Part Number 8595090552376).



Should a module indicator flag be red, then it is a simple matter of unplugging the non-functional module and replacing it with new one.

**How to contact Surgetek for replacement modules**

For your convenience, Surgetek have introduced a share call number and an email address dedicated to the insurance industry. Please find their contact details below:

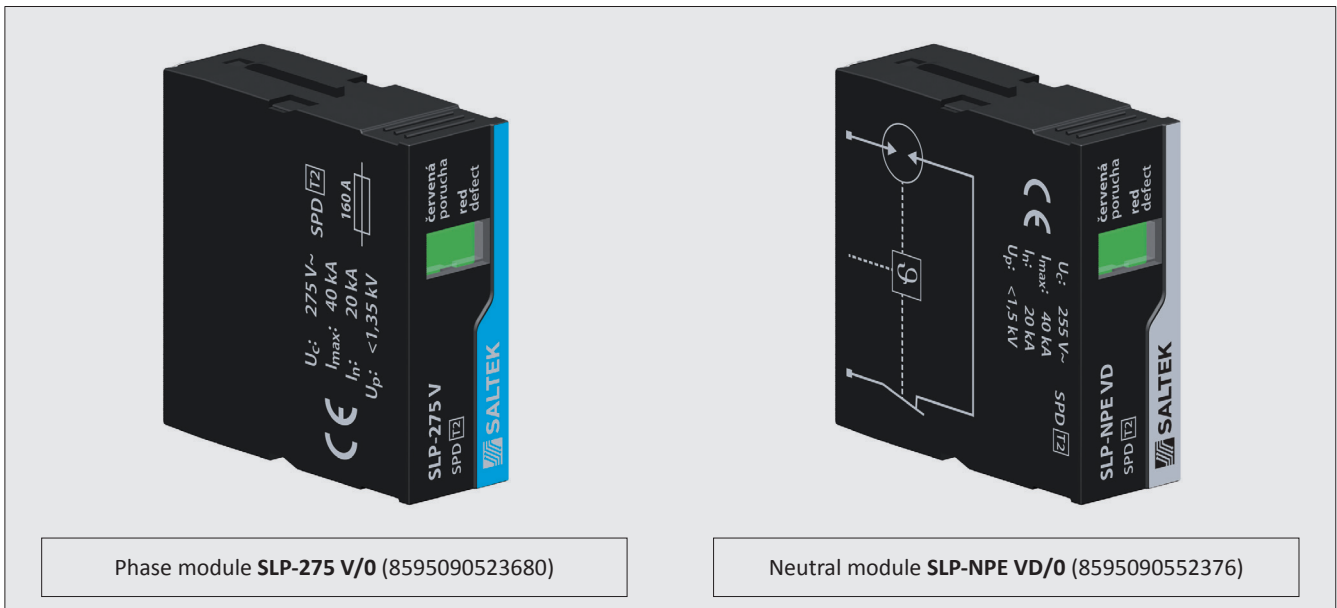
- National share call number: **0860 4 SURGE (78743)**
- Email address: [insurance@surgetek.co.za](mailto:insurance@surgetek.co.za)

**The replacement modules are as follows**

The live modules have a blue identification strip and the neutral units have a silver identification strip for easy identification. As a further safety precaution the modules are keyed and thus cannot be put into the wrong place.

Live or phase module (blue) **SLP-275 V/0** (8595090523680)

Neutral module (silver) **SLP-NPE VD/0** (8595090552376)



The replacement of a module can be done by most technically competent people and does not have to be done by a qualified electrician, although we recommend you rather use an electrician for your own safety. Ensure that the modules have been correctly seated and have been pushed fully into place. Be aware that live wires are dangerous and can result in fatality.

