

the personal touch



#### borker fleet assist





Fleet members have access to the following services in the event of a roadside EMERGENCY You are covered for any EMERGENCY listed under "What is covered?"

| What is covered?                                                                                                                                                  | Limit                                                                                                                                 |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
| Tow in service – to the nearest approved dealership or repair centre:     Mechanical     Electrical     Accident damage (Only if vehicle covered comprehensively) | Within 100km radius and limited to:<br>R1 000 per incident<br>R1 000 per incident<br>Cost covered to the nearest approved<br>repairer |
| Flat tyre (help with change of tyres only)     Flat battery (jump start only)     Keys locked in vehicle (unlocking only)                                         | R1 000 per incident<br>R1 000 per incident<br>R1 000 per incident                                                                     |
| Fuel assistance                                                                                                                                                   | Callout + 5 litres of fuel per incident                                                                                               |
| Transmission of urgent messages                                                                                                                                   |                                                                                                                                       |
| Overnight storage                                                                                                                                                 | R1 000 per incident                                                                                                                   |
| For breakdowns more than 100km from office in SA, towing must be arr                                                                                              | ranged via the BIB Assistance Call Centre                                                                                             |
| Overnight accommodation (restricted to SA)                                                                                                                        | R1 000 per incident                                                                                                                   |
| OR .                                                                                                                                                              |                                                                                                                                       |
| <ul> <li>24 hour Group B car rental (subject to availability) and driver being in<br/>possession of a valid Credit Card and drivers licence</li> </ul>            | R1 000 per incident                                                                                                                   |
| <ul> <li>In the event of a member's vehicle being left for repairs, we will pay up<br/>it back to the member's place of work.</li> </ul>                          | to R1 000 towards the cost of transporting                                                                                            |

An overall limit of R3 000 per policy per annum applies.

\*Please note: Any of the above benefits need to be arranged via the BARKER ASSIST call centre for cover to apply. Failure to comply will result in the insured being held responsible for these costs. This cover excludes all commercial trucks <3500kg. Vehicles older than 10 years are not covered. Cover is only available in South Africa, Assistance is available in Lesotho and Swaziland for clients account.

# OFFICE ASSIST BENEFITS IN CASE OF EMERGENCY ONLY What is covered? • Electrician • Glazier • Locksmith • Plumber Callout + 1 hour labour

An annual limit of R2 000 per policy applies.

Please note: An Office Emergency is defined as an event that is potentially life threatening or could possibly cause structural damage to a property. Maintenance related issues are not covered.

**Emergency Services Notification:** We will, at the member's request, relay notification of emergencies to the police, traffic, fire brigade, ambulance, security or any other emergency service provider.

#### EMERGENCY MEDICAL ADVISORY SERVICE

The following are advisory services only, as a telephonic conversation does not permit an accurate diagnosis.

- Medical advice and information hotline
- Emergency telephonic advice and information, 24 hours, seven days a week
- Referrals to crisis lines
- Referrals to medical practitioners and facilities

In the unlikely event of Telkom's lines being down, please contact 083 789-9902 for assistance in a roadside emergency

\*\*This brochure is for information purposes only; services may be amended from time to time\*\* Terms and conditions apply, E&OE.

### INFORMATION NEEDED AT SCENE OF ACCIDENT

#### **EMERGENCY CONTACT NUMBERS**

#### Please retain this portion in your vehicle

| 18  | Date:                                                                 |
|-----|-----------------------------------------------------------------------|
| (1) | Time:                                                                 |
| -   | Place:                                                                |
|     | Third Party Information:                                              |
|     | Name:                                                                 |
|     | I.D. No.;                                                             |
|     | Drivers Licence No.:                                                  |
|     | Licence Disk No.:                                                     |
|     | Tel. No.:                                                             |
|     | Vehicle (Make & Colour):                                              |
|     | Reg. No.:                                                             |
| 66  | Damage:                                                               |
| •   | PHOTOGRAPH THE ACCIDENT SCENE AND VEHICLE DAMAGE USING YOUR CELLPHONE |
|     | Witness: (Where possible obtain details from a witness)               |

orker 0861 BARKER 0861 227 537)

Name.: Tel. No.:

In the event of an emergency or for further information

Alternative emergency number: 083 789 9902

POLICE SERVICES



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**RESCUE SERVICES** 







Members receive 24/7 Roadside and Home assistance. Advisory & referral services are available for Emergency Medical. Benefits and services are available immediately – all you have to do is call.

BARKER ASSIST is a product developed by Barker Insurance Brokers and services provided by Global Choices Lifestyle (Pty) Ltd



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Barker Insurance Brokers (Pty) Ltd is a licensed Financial Services Provider (No. 8416)

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In the event of an emergency or for further information

Alternative emergency number: 083 789 9902